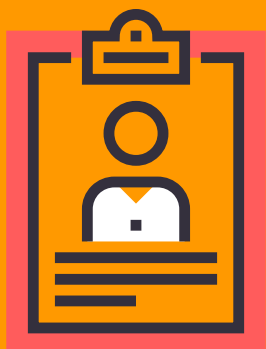


QUALITY CONTROL IS GOOD – QUALITY MANAGEMENT IS EVEN BETTER

A BRIEF EXPLANATION OF QUALITY AT TEXT&FORM



TEXT&FORM IS A CERTIFIED TRANSLATION SERVICES PROVIDER

Did you know that text&form has been certified in accordance with ISO standard 17100 since 2016?

FOUR EYES ARE GREATER THAN TWO

We adhere to the four-eyes principle. This means that our translations are always proofread and, if necessary, edited.

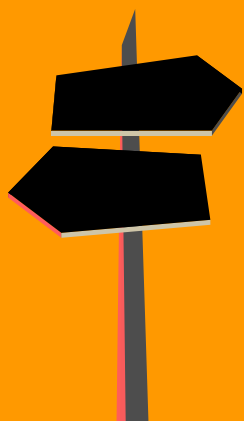
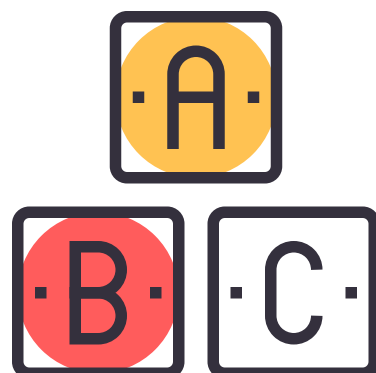


HOW DOES QUALITY MANAGEMENT FIT INTO THE TRANSLATION PROCESS?

Quality management covers everything from detailed analysis of the source data and careful selection of providers to fine-tuning processes and diligently maintaining databases. It also ensures that we meet each and every customer requirement.

BEFORE THE TRANSLATION PROCESS GETS GOING...

For larger projects, a terminology database increases consistency and noticeably improves quality. It also streamlines the workflow and saves costs.



MAKE THE RIGHT DECISIONS

Using the right suppliers is essential for a successful translation. In addition to the formal qualifications of translators, editors and DTP specialists, we also factor in their subject-area knowledge. Obviously, they must be experts in the tools of the trade too.

LISTEN TO THE CUSTOMER

Last but not least: Listen to customer feedback. Even if the customer is satisfied, there is always room for improvement. After finishing a project, we always update our databases and document the outcome of the project. This lays the groundwork for the next successful translation project.

